

Data Protection Impact Assessment

What is a Data Protection Impact Assessment?

A Data Protection Impact Assessment (“DPIA”) is a process that assists organisations in identifying and minimising the privacy risks of new projects or policies. Projects of all sizes could impact on personal data.

The DPIA will help to ensure that potential problems are identified at an early stage, when addressing them will often be simpler and less costly.

Conducting a DPIA should benefit the Council by producing better policies and systems, and improving the relationship with individuals.

Why should I carry out a DPIA?

Carrying out an effective DPIA should benefit the people affected by a project and also the organisation carrying out the project.

Not only is it a legal requirement in some cases, it is often the most effective way to demonstrate to the Information Commissioner’s Officer how personal data processing complies with data protection legislation.

A project which has been subject to a DPIA should be less privacy intrusive and therefore less likely to affect individuals in a negative way.

A DPIA should improve transparency and make it easier for individuals to understand how and why their information is being used.

When should I carry out a DPIA?

The core principles of DPIA can be applied to any project that involves the use of personal data, or to any other activity that could have an impact on the privacy of individuals.

Answering the screening questions in Step 1 of this document should help you identify the need for a DPIA at an early stage of your project, which can then be built into your project management or other business process.

Who should carry out a DPIA?

Responsibility for conducting a DPIA should be placed at senior manager level. A DPIA has strategic significance and direct responsibility for the DPIA must, therefore, be assumed by a senior manager.

The senior manager should ensure effective management of the privacy impacts arising from the project, and avoid expensive re-work and retro-fitting of features by discovering issues early.

A senior manager can delegate responsibilities for conducting a DPIA to three alternatives:

- a) An appointment within the overall project team;
- b) Someone who is outside the project; or
- c) An external consultant.

Each of these alternatives has its own advantages and disadvantages, and careful consideration should be given on each project as to who would be best-placed for carrying out the DPIA.

How do I carry out a DPIA?

Working through each section of this document will guide you through the DPIA process.

The requirement for a DPIA will be identified by answering the questions in Step 1. If a requirement has been identified, you should complete all the remaining sections in order.

After Step 5, the Information Lawyer (Data Protection Officer) will review the DPIA within 14 days of receipt, and complete the rest of the assessment within 28 days. The DPO will identify any privacy risks, and proposed measures to address them.

These measures must then be agreed by the project lead, Information Asset Owner or Administrator, and, in some cases, the Senior Information Risk Owner.

Advice can be found at the beginning of each section, but if further information or assistance is required, please contact the Information Lawyer (Data Protection Officer) on 023 8083 2676 or at information@southampton.gov.uk.

Data Protection Impact Assessment			
Version	3.0	Approved by	Data Protection Officer
Date last amended	2 nd November 2018	Approval date	2 nd November 2018
Lead officer	Chris Thornton, Information Lawyer (Data Protection Officer)	Review date	2 nd November 2019
Contact	information@southampton.gov.uk	Effective date	2 nd November 2019

Project Details

Name of Project
Low Emission Taxi Incentive Scheme
Brief Summary of Project
SCC will offer cash incentives for operators of older, more polluting taxis, to upgrade to cleaner vehicles. The scheme has been awarded £254k funding from Defra and SCC are seeking to extend the funding further through the Governments Implementation Fund or Clean Air Fund.
Estimated Completion Date
Q1 2021
Name of Project Lead
Steve Guppy

Details of Person Conducting DPIA

Name
Steve Guppy
Position
Scientific Service – Service Manager
Contact Email Address
steve.guppy@southampton.gov.uk

Step 1: Identify the need for a DPIA

Does your project involve... (tick all that apply)

- The collection of new information about individuals
- Compelling individuals to provide information about themselves
- The disclosure of information about individuals to organisations or people who have not previously had routine access to the information
- The use of existing information about individuals for a purpose it is not currently used for, or in a way it is not currently used
- Contacting individuals in ways which they may find intrusive
- Making changes to the way personal information is obtained, recorded, transmitted, deleted, or held
- The use of profiling, automated decision-making, or special category data¹ to make significant decisions about people (e.g. their access to a service, opportunity, or benefit).
- The processing of special category data¹ or criminal offence data on a large scale.
- Systematically monitoring a publicly accessible place on a large scale.
- The use of new technologies.
- Carrying out profiling on a large scale.
- Processing biometric or genetic data.
- Combining, comparing, or matching data from multiple sources.
- Processing personal data without providing a privacy notice directly to the individual.
- Processing personal data in a way which involves tracking individuals' online or offline location or behaviour.
- Processing children's personal data for profiling or automated decision-making or for marketing purposes, or offer online services directly to them.
- Processing personal data which could result in a risk of physical harm in the event of a security breach.

¹ personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation

If you answered “yes” to any of these, please proceed to Step 2.

If none of these apply, please tick the below box, and return the form to the Information Lawyer (Data Protection Officer) at information@southampton.gov.uk

- None of the screening statements in Step 1 of this document apply to the project, and I have determined that it is not necessary to conduct a Data Protection Impact Assessment

Step 2: Describe the processing

The nature of the processing

How will you collect data?

The data will be collected using an application form.

How will you use the data?

The data will be used to determine whether an applicant is eligible for the scheme and then to issue a conditional grant offer and cheque if successful.

How will you store the data?

The data is stored on the councils drive for scientific services. Paper applications are stored in the licensing office.

How will you delete the data?

Paper copies containing personal information are disposed of through the confidential waste bins. All electronic data will be deleted following the retention period from the SCC corporate files.

What is the source of the data?

The applicants will fill out an application form.

Will you be sharing data with anyone?

SCC Licensing Team and Defra will receive anonymized information on number of scheme uptake and vehicle types only.

Describe the scope of the processing

What is the nature of the data?

INFO: Detail the type of personal data being processed. List any fields that will be processed (e.g. name, address, data of birth, NHS number, video images)

Name, address, current licensed taxi plate number, current licensed taxi registration number, replacement vehicle details (registration number or vehicle make and model), approximate cost of new vehicle, engine standard of vehicles (euro standards).

Does it include special category or criminal offence data?

INFO: "Special category" data includes personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation.

No

How much data will you be collecting and using?

~~All data collected will be used.~~ The approximate data collected will be from 200-250 taxi drivers. All application forms received will be used to determine the applicant's eligibility for the scheme. Where the applicant is not eligible for the scheme, the application forms will be disposed of via the confidential waste bins and any electronic copies deleted. Data where applicants are successful the data will be retained and stored in SCC file for the retention period (see "How long will you keep data" below).

How often will the data be collected and used?

Data is collected on application. It is used once to assess the application, again to issue a conditional grant offer and finally to issue a cheque. The data will be reviewed annually for three years as the requirement of the grant is that the vehicle remains licensed for three years.

How long will you keep it?

The data will be reviewed annually for three years as the requirement of the grant is that the vehicle remains licensed for three years. The data will be retained for one year after the three year period which is required for this monitoring and checking period for the grant. The data will then be deleted.

How many individuals are affected?

200 – 250 taxi drivers could use the scheme to upgrade their vehicles.

What geographical area does it cover?

Southampton

Describe the context of the processing**What is the nature of your relationship with the individuals?**

INFO: Detail who the data subjects will be (e.g. residents, carers, pupils, staff, professionals)

Taxi drivers licensed by Southampton City Council

How much control will they have over their data?

The application form will allow applicants to provide or omit information they provide. The details of grant must be retained for three years to ensure the vehicle has remained licensed.

Would they reasonably expect the Council to use their data in this way?

Yes it is clear on the conditional grant offer that the vehicle must be relicensed for three years and that the information provided on the application form will be used to evaluate their eligibility for the scheme.

Do they include children or other vulnerable groups?

No

Are you aware of any prior concerns over this type of processing or security flaws?

No

Is the processing novel in any way?

INFO: Does it involve any innovative or new technology, or is the processing unique or unusual?

No

What is the current state of technology in this area?

Advanced/Standard (paper applications and word processing)

Are there any current issues of public concern that should be considered?

No

Describe the purposes of the processing

What do you want to achieve?

Establish eligibility for the low emission taxi incentive scheme and monitor successful applicants vehicles to ensure they remain licensed.

What is the intended effect on individuals?

Upgrade their vehicles to newer, less polluting vehicles through a cash incentive.

What are the benefits of the processing – for the Council, and more broadly?

Air quality and wider environmental benefits. Incentivizing a modern taxi fleet in Southampton.

Step 3: Consultation process

Consider how to consult with relevant stakeholders

Describe when and how you will seek individuals' views – or justify why it's not appropriate to do so

A survey for the low emission taxi incentive scheme was run in August 2016.

Who else do you need to involve within your organisation?

INFO: e.g. IT services, records management

Southampton Licensing team, administrate the applications and screen applications.

Do you need to ask your processors to assist?

INFO: processors are third parties who will process the personal data on our behalf

No

Do you plan to consult information security experts, or any other experts?

No

Step 4: Assess necessity and proportionality

Describe compliance and proportionality measures

What is your lawful basis for processing? Please choose one of the following...

- The data subject has given consent
- The processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract
- The processing is necessary for compliance with a legal obligation to which the Council is subject
- The processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Council
- The processing is necessary for the purposes of the legitimate interests pursued by the Council or by a third party

Does the processing actually achieve your purpose?

Yes, without the processing it would not be possible to determine whether a vehicle is eligible for the scheme and therefore not possible to issue the cash incentive.
Is there another way to achieve the same outcome?
No
How will you prevent function creep?
INFO: Function creep is where data collected for one purpose is used for another purpose over time.
Data will only be used for the purposes of the licensing incentive scheme.
How will you ensure data quality and data minimisation?
INFO: We should only use the minimum amount of personal data possible to achieve the purpose of the processing.
Application form is developed in accordance with SCC's form creation template.
What information will you give individuals about the processing?
Information regarding how the data is used will be presented on the application form.
How will you help to support their rights?
INFO: Data subject's rights include the right to access, rectify, erase, port, and restrict their data.
A point of contact is established for queries and requests regarding the scheme including data collection and processing.
What measures do you take to ensure processors comply with the GDPR, and assist the Council in supporting individuals in exercising their rights?
The application form links to the Councils GDPR policy.
How do you safeguard any international transfers of personal data?
No data is transferred internationally.

Step 5: Send DPIA Form to the Data Protection Officer

After completing this part of the form, please send the document to the Information Lawyer (Data Protection Officer) at information@southampton.gov.uk

The DPO will review the information provided, and identify and assess the privacy risks.

Step 6: Identify and assess risks (DPO to complete)

Describe source of risk and nature of potential impact on individuals. Include associated compliance and corporate risks as necessary.	Likelihood of harm	Severity of harm	Overall risk
1.	Remote, possible or probable	Minimal, significant or severe	Low, medium or high
2.	Remote, possible or probable	Minimal, significant or severe	Low, medium or high
3.	Remote, possible or probable	Minimal, significant or severe	Low, medium or high
4.	Remote, possible or probable	Minimal, significant or severe	Low, medium or high
5.	Remote, possible or probable	Minimal, significant or severe	Low, medium or high
6.	Remote, possible or probable	Minimal, significant or severe	Low, medium or high

Step 7: Identify measures to reduce risk (DPO to complete)

Identify additional measures you could take to reduce or eliminate risks identified as medium or high risk in step 5

Risk	Options to reduce or eliminate risk	Effect on risk	Residual risk
1.		Eliminated Reduced Accepted	Low Medium High
2.		Eliminated Reduced Accepted	Low Medium High
3.		Eliminated Reduced Accepted	Low Medium High
4.		Eliminated Reduced Accepted	Low Medium High
5.		Eliminated Reduced Accepted	Low Medium High
6.		Eliminated Reduced Accepted	Low Medium High
Comments from the Data Protection Officer			
Comments from the Senior Records Officer			

Step 8: Sign off

Item	Date	Notes
DPO reviewed DPIA and provided advice on:		DPO should advise on compliance, step 7 measures and whether processing can proceed
Senior Records Officer reviewed DPIA on:		SRO should advise on records management matters
Measures approved by Project Manager on:		Integrate actions back into project plan, with date and responsibility for completion
Comments from Project Manager:		
Residual risks approved by Information Asset Owner / Administrator on:		
Comments from IAO / IAA:		
Residual high risks approved by the Senior Information Risk Owner on:		If accepting any residual high risk, consult the ICO before going ahead
Comments from SIRO:		